## NEW PATIENT HISTORY FORM – ST. LUKE'S REGIONAL HEALTHCARE, PLC

Patient Name:			Date:	
DOB:			Age:	Sex:
Reason for this visit:				
MEDICATIONS: Please list a	all prescription m	edications tha	nt you are taking	
Name	Dosage	# of pills	Frequency	Date Started
ALLERGIES: Please list med Medication/Type of Allergy/R			ironmental/food /Type of Allerg	
V.1 GV			V I	V
PAST MEDICAL HISTORY: Head: Glaucoma	:	Abdomei	<u>1:</u>	

Patient Name:	DOB
PAST MEDICAL HISTORY: (continued)	
Heart:	CNS:
Atrial Fibrillation	Cerebrovascular Accident (stroke)
Coronary Disease (heart attack)	Seizures (convulsions)
Congestive Heart Failure	Migraine Headaches
Hypertension (high blood pressure)	Vertigo
Arrhythmia (irregular heartbeat)	Insomnia
Endocrine:	Chest:
Hyperthyroidism (overactive)	Asthma
Hypothyroidism (underactive)	COPD (emphysema)
Diabetes	Chronic Bronchitis
	Fibrocystic Breast (cyst)
Cancer:	Musculoskeletal:
Type:	G : 15: 5:
	Cervical Disc Disease
	Lumbar Disc Disease
Reproductive:	Chronic Back Pain
Endometriosis	Knee Arthritis
Uterine Fibroids	Fibromyalgia
Ovarian Cysts	0.1
Urinary Incontinence (leaking)	Other:
Hernia (inguinal)	Depression
Prostate Hypertrophy (enlarged)	Anxiety
Erectile Dysfunction (impotence)	Nephrolithiasis (kidney stones)
Uterine Bleeding	Hyperlipidemia (high cholesterol)
Cinculation	Sleep Apnea
Circulation:	Othory (not listed)
Peripheral Artery Disease (PAD)	Other: (not listed)
Carotid Disease (blockage) Varicose Veins	
DVT (blood clot)	
PE (clot in the lung)	<del></del>
1 E (clot in the lung)	
SURGICAL HISTORY: Please specify type	e of surgery and date.

Patient Name:		DOB: _	
SOCIAL HISTORY:	Now and in the past. If y	ves inlease list how much	and how often )
Tobacco:	Alcohol:	T	Caffeine:
		Drugs:	
packs/ day	type	type	
how long	how much	how much	
quit how long	how long	how long	how long
other type(s)			
Type of work:		Full ti	me: Part time:
	ease list ages of each):		
·	at apply):Alone	_Spouse/PartnerCh	ildrenOther Family
<b>FAMILY HISTORY:</b>			
Mother:Alive Problems:	Deceased (Age)	Father:AliveD Problems:	Deceased (Age)
Maternal Grandmother: Problems:	AliveDeceased	Maternal Grandfather: Problems:	AliveDeceased
Paternal Grandmother: Problems:	AliveDeceased	Paternal Grandfather: Problems:	_AliveDeceased
Sisters:How many Problems:	AliveDeceased	Brothers:How man Problems:	yAliveDeceased
HEALTH MAINTEN (List month/year and a	ANCE/DIAGNOSTIC Suny abnormalities)	STUDIES/IMMUNIZA	TIONS:
Eye Exam	TSH	Mammogram	Flu Shot
Colonoscopy	Prostate	Pap/Pelvic	Pneumonia Shot
Cholesterol	PSA	Bone Density	Tetanus
TB Test			Other
WOMEN ONLY: Age Problems with periods	e of first period L	ast normal period	
	ve Births: Misca	rriages: Abortion	
i i egiidii e i e e . Li	re Diffus. Iviloca	musco. moulifol	10.

# **Section I: Patient Information**

Date:		
Name: First:	Middle Initial: Last:	
I prefer to be called:		
Date of birth:	Social Security Number:	
Address:		
	State: Zip Code:	
Home Phone:	Work Phone: Cell Phone	·
Best time to call:	AM PM on myHome	Work Cell
E-Mail address:		
Check appropriate:		
Minor	Single Married Widowed Separ	rated Divorced
Employer:	Phone	:
If Student, name of school:		
	FT _	
Spouse/Parent's Name:		
	ferring you?	
Person to contact in case of	emergency:	
	Relationship:	
Fa	The following information must be filled out complete ilure to do so may result in a denial from your insurance c	· ·
Section II: Responsib	ole Party	
Relationship to patient:	Self Spouse Parent Other	
If self, skip to Section III.		
Name:	Phone:	
Address:		
	State: Zip Code:	
Social Security Number:	<del></del>	
Employer:	Work Phone:	:

# **Section III: Insurance Information**

Name of Primary Insured:		DOB:	
Primary SSN:	Relationship to Patier	nt:	
Name of Primary Employer:		Work Phone:	
Address of Employer:			
City:			
Insurance Company:			
Group #:	ID#:		
Insurance Company Address:			
Insurance Company Phone Number:			
Do you have additional insurance  Name of Primary Insured:		G	
Primary SSN:			
Name of Primary Employer:			
Address of Employer:			
City:			
Insurance Company:			
Group #:	ID#:		
Insurance Company Address:			
Insurance Company Phone Number:			

#### **ENCOUNTER NON-COVERED SERVICE WAIVER**

I acknowledge that I will be charged, and agree to pay interest (at a rate no higher than the maximum permitted by law), on any overdue amounts until they are paid in full. If my account is referred for collection, I agree to pay for all costs of collection, including reasonable attorneys' fees and court costs. When an account is referred to a collection agency, the agency fee will be added to the outstanding balance. The agency fee is currently 50% of the outstanding balance. A \$15 collection fee will be added for all accounts turned over for collections. I understand and agree that any over payments collected by St Luke's Regional Health Care, PLC with regard to any care, treatment, or services provided to me may be applied to any outstanding amounts then due and payable to St Luke's Regional Health Care, PLC for which I am legally responsible.

Patient's Name:		DOB:	
	Print	 	
Patients Signature:		 	
Date:			

### ST LUKE'S REGIONAL HEALTH CARE JOSEPH GHALY, M.D. PATIENT CONSENT FORM

Our Notice of Privacy Practices provides information about how we may use and disclose protected health information about you. The Notice contains a Patient's Rights section describing your rights under law. You have the right to review our Notice before signing this Consent. The terms of our Notice may change. If we change our Notice, you may obtain a revised copy by contacting our office.

You have the right to request that we restrict how protected health information about you is used or disclosed for treatment, payment, or healthcare operations. We are not required to agree to this restriction, but if we do, we shall honor that agreement.

By signing this form, you consent to our use and disclosure of protected health information about you for treatment, payment, and healthcare operations. You have the right to revoke this Consent, in writing signed by you. However, such revocation shall not affect any disclosures we have already made based on your prior Consent. The Practice provides this form to comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

The patient understands that:

Name/Relationship to Patient

Name/Relationship to Patient

- Protected health information may be disclosed or used for treatment, payment, or healthcare operations.
- > The Practice has a Notice of Privacy Practices and that the patient had the opportunity to review this notice.
- The Practice reserves the right to change the Notice of Privacy Policies.

> The Practice may condition treatment upon the execution of this Consent.

- > The patient has the right to restrict the use of his/her information, but the Practice does not have to agree to those restrictions.
- > The patient may revoke this Consent in writing at any time and all future disclosures will then cease.

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# St Luke's Regional Health Care, PLC Joseph Ghaly, MD

6030 S. Florida Avenue, Suite 110 - Lakeland, FL 33813 Phone: 863.644.9800, Fax: 863.644.9822

Dear New Patient;

Welcome to St Luke's Regional Health Care. Our office policies are designed to ensure that we are able to provide the highest quality of care for our patients. The staff is not responsible for these policies nor are they authorized to change or modify them. Please take the time to read, sign & return at your first visit. A copy will also be provided upon request.

#### Office Policies

Office Hours: Our regular office hours are Monday through Friday 8:00 am to 5:00 PM.

Medical Appointments: Appointments should be made to address any new problem or concern especially if it requires a prescription medication. Appointments are also necessary for periodic follow-up of chronic medical problems, such as high blood pressure, diabetes, high cholesterol, etc. This allows us an opportunity to assess the effectiveness of treatment, evaluate for side effects of medication, & monitor lab work if necessary. New patients need to arrive 30 minutes early for the first appointment, so necessary paperwork can be completed. (All other patients need to arrive prior to scheduled appointment times). Arriving on time helps us to stay on schedule & minimize wait time for you as well as other patients.

Auto Accident Appointments: Appointments made for auto cases are billed to your auto Insurance only. We do not bill your medical insurance for exhausted benefits or deductibles. Therefore, any medical issues not pertaining to the auto accident will not be discussed at these visits. If you would like to discuss other medical issues (high blood pressure, weight loss, diabetes, etc.), you will need to schedule a separate office visit. The medical office visit will be billed through your medical insurance. Therefore, your health insurance copay and deductible will apply. We will do our best to accommodate both visits on the same day.

Weight Loss Appointments: St Luke's Weight Loss program. Patients interested should inquire at the front desk for more information. Patients enrolled in the weight loss program may only discuss weight loss issues. Any other medical concerns will need to be scheduled a separate office visit due to payment and billing differences. We will do our best to accommodate both visits on the same day.

**Family/Friends:** There are sometimes instances when family members and friends accompany patients to an office visit. Please note that if medical concerns are addressed for an accompanying member (e.g. such as medication refills) an office visit will be charged. The applicable copayment and deductible will also apply. Please respect the other patients' and the doctor's time and schedule an appointment.

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## St Luke's Regional Health Care, PLC Joseph Ghaly, MD

6030 S. Florida Avenue, Suite 110 - Lakeland, FL 33813 Phone: 863.644.9800, Fax: 863.644.9822

**Insurance/Payment:** Patients who have insurance coverage should provide their insurance card at each visit. If there are any changes to your health care coverage, you must notify us in advance of the appointment so that the insurance may be verified prior to the appointment to minimize wait time. Your failure to update your insurance can result in you being responsible for the charges.

Payment is due at time of service. All copays, deductibles & balances (including family member balances) will be collected at the time of each office visit. Amounts not covered by insurance are the patient's responsibility. We accept Visa, MasterCard, Discover & American Express, cash, and Money Orders. Due to the increase in returned checks, personal checks will no longer be accepted!

If you have not met your deductible with your insurance carrier, you will be asked to leave a \$125 deposit, (\$200 if new patient) to cover your office visit. Adjustments will be made on your account after your insurance company has paid their portion.

**Medicare Supplement Insurance:** We are a participating provider with Medicare Part B program; and as such, we are obligated to write off the difference between what Medicare pays us for the services rendered to you (the allowable amount) and our usual and customary charge. Medicare pays 80% of the "allowed amount" to us directly. The remaining 20% co-pay and your annual deductible are your responsibility according to federal law. Annual deductibles are set by Medicare each year.

Nonpayment: Invoices are sent every 30 days. Your prompt payment will assist us in keeping down the cost of healthcare. You acknowledge that you may be charged, and agree that you will pay, interest at a rate no higher than the maximum permitted by law on any overdue amounts until they are paid in full. If your account remains past due, you understand that your account may be referred to a Collection Agency and agree to pay for all costs of collection, including but not limited to, reasonable attorneys' fees and court costs. You understand that any overpayments collected with regard to any care, treatment, or services provided to you may be applied to any outstanding amounts then due and payable for which you are legally responsible. You understand that in the event you (or your family members) have an outstanding balance, you (they) can be discharged from this practice. If this occurs, you understand that you will be notified by regular and/or certified mail that you have 30 days to find alternative care.

Cancellations: We require 24 hours' notice if you are canceling your appointment. If you cancel without 24-hour notice or fail to appear, you may be responsible for a \$30 no-show fee. If you were scheduled for an in-house diagnostic such as nerve conduction study, ultrasound, etc., a \$150 no-show fee will be added

**Form Fees:** there will be a fee charged for the completion of forms (disability parking, adoption, FMLA, physical, prescription, etc.). The fee is \$25 for the first page & \$15 for each additional page. This fee must be paid up front at the time the forms are dropped off.

**Lab Forms:** Due to the increase of lost lab slips/forms, a \$2 fee will be issued for a reprint of a lab form.

**Medical Records:** All medical record requests must be submitted in writing. After you sign an authorization of release, we will provide any doctor's office with a copy of your records free of charge. If you or your legal representative needs copies of these records, we will provide them for a cost of \$1.00 per page for the first 25 pages then \$.25 per page thereafter. Please allow 7-10 business days for records processing. Prepayment is required for this service.

Page 2 of 3 – Office policies	Patient Initials:	
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**Prescription refills:** Prescription refills can take 48-72 hours to process due to the need to evaluate whether labs or office visits are necessary. Requests must be made before you run out of your medication so we have ample time to approve your refill or notify you that an appointment is needed. Prescription refills will be handled during regular business hours only. Calling after regular office hours will not result in a medication being refilled.

Controlled Substances: Prescriptions for medications with the potential for misuse, abuse, or addiction are carefully monitored. Prescriptions for these medications will not be filled without an office visit first. Patients who lie or are otherwise dishonest about the use of these medications will be dismissed from the practice immediately & the proper authorities will be notified. We must abide by the federal regulations for these medications. Drug screening will be performed on a regular basis. You will be responsible for the charges for this service.

Controlled substances should NOT be obtained from multiple physicians and/or multiple pharmacies. Lost prescriptions will not be refilled early. Stolen prescriptions require a police report.

**Referrals:** Not all insurance companies require a referral to a specialist. If you do require a referral, please notify the office 48 to 72 hours in advance of the appointment. Failure to do so may result in rescheduling or non-payment by your insurance carrier. We will try our best to complete these in a timely manner, but please remember we are at the mercy of the insurance companies.

**Test results:** Patients will be asked to schedule an appointment to review test results (labs, x-rays, MRI's etc.) within two (2) weeks of completion. Please schedule an appointment once your test has been completed.

**Privacy:** We will maintain the privacy of your medical & personal information in accordance with the HIPPA laws established by the federal government. A copy of the HIPPA regulations will be provided to you, upon request. Unless authorized by the patient, family members should not inquire about patient medical information.

Patient and/or Guardian name (please print)	Date	
Patient and/or Guardian signature	_	
Witness signature	Date	_
	Page 3 of 3 – Office Policies	Patient Initials:



# Allergy Questionnaire

Name:	DOB:	Date:
Have you ever suffered from allergies?	YES / NO	
Have you ever had an allergy skin test?	YES / NO If yes, when and where?	
Do you have any food allergies or intolera	nces? YES / NO If so, what foods?	
Are your allergy symptoms (check all that Currently Present Worsening		
<ul> <li>During what months of the year do you ex</li> <li>January</li> <li>February</li> <li>March</li> <li>April</li> </ul>	perience symptoms?  May June July August	<ul><li>September</li><li>October</li><li>November</li><li>December</li></ul>
Which of the following triggers and/or mak  Mowing grass  Dusting  Low/Damp places  Other:  Are you currently taking any over the cour YES / NO If so, what medications?  When was the last dosage?	<ul> <li>Animals</li> <li>Outdoors</li> <li>Warm air</li> </ul> hter or prescription medications for allergeness.	
Are you on a beta blocker? YES / NO If so, what medication and date/time of las	it dosage?	
Do you have a history of any of the followi  Hypertension Asthma Diabetes Heartburn/ Reflux Snoring Autoimmune Disorder Emphysema/COPD IBS Constipation Other:	<ul> <li>Throat Clearing</li> <li>Eczema/ Rashes</li> <li>Migraines</li> <li>Congestion or Sinus Infections</li> <li>Dry/Itchy Eyes</li> <li>Food Allergies</li> <li>Fatigue</li> <li>Itchy or Clogged Ears</li> </ul>	<ul> <li>Respiratory Infections</li> <li>Seizures</li> <li>Cancer</li> <li>Diabetes</li> <li>Shortness of Breath</li> <li>Chest tightness</li> <li>Excessive Sneezing</li> <li>Post Nasal Drip</li> </ul>

Women Only: Are you pregnant or trying to become pregnant? YES / NO

# The Patient Health Questionnaire (PHQ-9)

Ον γοι	ent Nameer the past 2 weeks, how often have I been bothered by any of the lowing problems?	Not At all	Several Days	More Than Half the Days	Nearly Every Day
1.	Little interest or pleasure in doing things	0	1	2	3
2.	Feeling down, depressed or hopeless	0	1	2	3
3.	Trouble falling asleep, staying asleep, or sleeping too much	0	1	2	3
4.	Feeling tired or having little energy	0	1	2	3
5.	Poor appetite or overeating	0	1	2	3
6.	Feeling bad about yourself - or that you're a failure or have let yourself or your family down	0	1	2	3
7.	Trouble concentrating on things, such as reading the newspaper or watching television	0	1	2	3
8.	Moving or speaking so slowly that other people could have noticed. Or, the opposite - being so fidgety or restless that you have been moving around a lot more than usual	0	1	2	3
9.	Thoughts that you would be better off dead or of hurting yourself in some way	0	1	2	3
	Column Add Totals To			+	+
10	D. If you checked off any problems, how difficult ha Do your work, take care of things at home, or ge Not difficult at all \(\square\) Somewhat difficult \(\square\)	t along w	ith other	people?	

# Alcohol screening questionnaire (AUDIT) Our clinic asks all patients about alcohol use at least once a year.

Our clinic asks all patients about alcohol use at least once a year. Drinking alcohol can affect your health and some medications you may take. Please help us provide you with the best medical care by answering the questions below.

Patient name:	
Date of birth:	

One	drink	equa	ls:



12 oz. beer



5 oz. wine

No.
V
ı
Ш

1.5 oz. liquor (one shot)

The state of the s				_	
How often do you have a drink containing alcohol?	Never	Monthly or less	2 - 4 times a month	2 - 3 times a week	4 or more times a week
How many drinks containing alcohol do you have on a typical day when you are drinking?	0 - 2	3 or 4	5 or 6	7 - 9	10 or more
How often do you have four or more drinks on one occasion?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily
4. How often during the last year have you found that you were not able to stop drinking once you had started?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily
5. How often during the last year have you failed to do what was normally expected of you because of drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily
6. How often during the last year have you needed a first drink in the morning to get yourself going after a heavy drinking session?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily
7. How often during the last year have you had a feeling of guilt or remorse after drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily
8. How often during the last year have you been unable to remember what happened the night before because of your drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily
9. Have you or someone else been injured because of your drinking?	No		Yes, but not in the last year		Yes, in the last year
10. Has a relative, friend, doctor, or other health care worker been concerned about your drinking or suggested you cut down?	No		Yes, but not in the last year		Yes, in the last year
	0	1	2	3	4

-	lave you ever	been ir	n treatment	for an alcoho	ol problem?	□ Never	☐ Currently	☐ In the p	ast

I II III IV M: 0-4 5-14 15-19 20+ W: 0-3 4-12 13-19 20+